

Air Canada's Latest Options Offer Customers Safe and Seamless Holiday Travel to the U.S., Making it Easy to Comply with Updated Government Requirements

- *Switch Health Rapid Antigen Test Kits can be delivered in Canada and taken from the comfort of your home or accommodation, one day prior to departure, test results in 15 minutes*
- *Revamped Air Canada Travel Ready Hub provides travellers with easy-to-understand COVID-19 travel requirements and answers to FAQ'*
- *Full vaccination required for air travel with proof of vaccination integrated into Air Canada app check-in experience*

MONTREAL, Dec. 6, 2021 /CNW Telbec/ - Air Canada announces a series of improvements for customers to meet new U.S. government entry requirements. In partnership with Switch Health, a Canadian-based health care company, Air Canada confirms ample supply of antigen test kits available for purchase. The self-administered antigen test will allow customers to conveniently meet new U.S. government entry requirements that travellers present a negative COVID-19 test taken not more than one day prior to departure. The test result takes about 15 minutes to complete.

The self-administered test can be taken from the comfort of the customer's home or accommodation, within one day prior to departure. The test is conducted under the remote supervision of a telehealth professional from Switch Health and includes an electronic report suitable for travel. Customers can order the Switch Health Rapid Antigen Test Kit (which includes two tests) at switchhealth.ca/aeroplan or redeem at aircanada.com/estore.

"With government restrictions evolving around the world, we want to simplify the experience and provide customers with easy and effective testing solutions," said Mark Nasr, Senior Vice President, Products Marketing & eCommerce at Air Canada. "We're also sending new, customized e-mails within five days of departure, detailing the travel, entry and testing requirements specific to any itinerary, for travel everywhere throughout the globe."

For a seamless check-in experience, the Air Canada app and aircanada.com have been upgraded to recognize the Switch Health QR code and proof of vaccination status, enabling customers to securely submit their test results and proof of vaccination in advance of travel. This meets the Government of Canada requirement that all air travellers be fully vaccinated and offers customers another contactless experience.

Supported by a continually improving [Travel Ready Hub](#), customers can easily and conveniently obtain such information as necessary travel documentation, COVID-19 test requirements and country travel restrictions for any global destination.

About Air Canada

Air Canada is Canada's largest domestic and international airline and, in 2019, was among the top 20 largest airlines in the world. It is Canada's flag carrier and a founding member of Star Alliance, the world's most comprehensive air transportation network. Air Canada is the only international network carrier in North America to receive a Four-Star ranking according to

independent U.K. research firm Skytrax. In 2020, Air Canada was named Global Traveler's Best Airline in North America for the second straight year. In January 2021, Air Canada received APEX's Diamond Status Certification for the Air Canada CleanCare+ biosafety program for managing COVID-19, the only airline in Canada to attain the highest APEX ranking. Air Canada has also committed to a net zero emissions goal from all global operations by 2050. For more information, please visit: aircanada.com/media, follow Air Canada on [Twitter](#) and [LinkedIn](#), and join Air Canada on [Facebook](#).

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